



### Useful Information

Piperdam, Fowlis, Dundee **DD2 51.P** 

Guest Services

01382 585000

Out of Hours

07399 662 229



#### **Getting around**

The nearest bus stop is just outside the resort on Piperdam Drive. The nearest petrol station is Co-op on the A923 past Muirhead.



#### **Looking for** somewhere to plug in?

The nearest EV charging station is ChargePlace Scotland in Birkhill, DD2 5QE.



#### Stay connected...

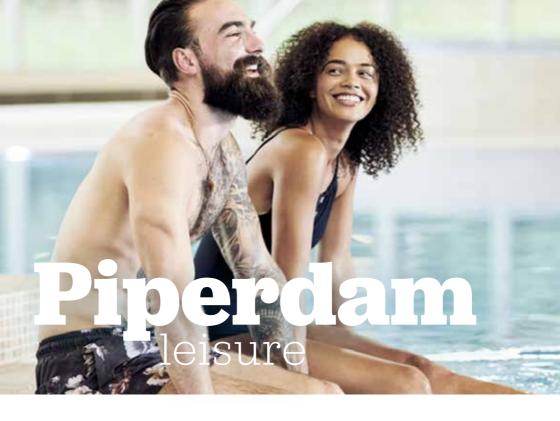
WiFi is available in our central facilities and Lochside Lodges only.

#### And...

Checkout time is 10am but if you think you may need a late checkout or want to extend your stay, simply pop into Guest Services.

Please remove your rubbish and recycling and place in the bins at the nearest collection point. Please lock your accommodation and drop your kev into Guest Services or into the key box located at the main entrance.





#### **Indoor swimming pool**

Dip, jump or splash into our heated indoor swimming pool and relax in the sauna or steam room. No need to book!

#### **Gym**

Work up a sweat in our on-site gym, fitted out with cardiovascular

and strength related equipment to give you the best experience.

No booking required.





Are treated as a responsible person

The responsible person supervising the child must do so from within the same body of water (not from poolside)



8 - 15 years

Needs 3 to 1 supervision with an adult over 16.



Needs 2 to 1 supervision with an adult over 16



Needs 1 to 1 supervision with an adult over 16

Please note that we are a non-lifeguarded pool and under 16s cannot swim unsupervised. In all cases, non-swimmers must be supervised by a responsible person in the water.



#### Some rules for happy swimming...

- · No jewellery or loose clothing
- Please shower before entering the pool
- Babies and toddlers who are not toilet trained must wear a swim nappy
- Swimmers using arm bands or swimming aids must be accompanied by a responsible person aged 16 years and over
- · No diving or large inflatables.

#### To book...

Scan the QR code to book pool activities.



# Admire Spa

#### And relax...

Let your stresses melt away in our spa and beauty rooms offering luxurious treatments and facilities to unwind in. We're open seven days a week, **9am-6pm**, and until **7pm** on Wednesdays.





#### Scan here

to view our treatments



#### To book

scan here or call our team on 01382 585000

#### **Lodge treatments**

Experience a selection of our finest treatments in the comfort of your own lodge. We'll come to you, and you can relax in your own private space.

**Choose from the following treatments:** 

#### 1 hour

Ultimate Rejuvenation Massage and Glow Tranquil Trio

#### 50 min

Reiki healing Reflexology Healna Duo

Call our team to book your lodge treatment on 01382 585 220.



#### Tee off

Discover our 18- and 9-hole courses, offering one of the finest examples of stunning greens in the Angus and Tayside area.

(prices are per lodge guest*)	Midweek		Weekend	
	Adult	Junior	Adult	Junior
<b>9 hole</b> 'Wee Piper' Pay and Play	£15	£8	£18	£8
<b>18 hole</b> 'New course' Pay and Play	£27	£16	£32	£16

#### Unlimited golf during your stay at Piperdam

Short Stay: Adult £100 Junior £10 Long Stay: Adult £100 Junior £10

#### **Golf lessons**

Are you a budding golfer wanting to improve your golfing skills? Look no further than our golf lessons on our 9-hole course with our experienced instructor.

Lessons	Adult	Junior	
30mins	£28	£20	
3 x 30mins	£75	£55	
6 for 5	£140	£100	

#### To book...

your day visitor tee time call 01382 585 012 or scan here.



#### Or for lessons...

call our instructor on 07947 108 173





## For the little ones

Let the kids loose in our soft play full of fun obstacles and puzzles with dedicated areas for babies, toddlers and the older ones. Grab a selection of hot and cold drinks and tasty bites in the Little Pipers Café, open 9.30am-5pm.

#### **Activities**

We've a selection of activities perfect for your wee ones.

#### Why not try:

- Rip riders
- · Lil' crazy carts
- · Toddlerpop painters
- · Handprint memories



#### Scan here

to book or find out more

#### **Fairy Trail**

Did you know that Piperdam is so friendly, so green and so magical that it was inevitable that we would be a haven for fairies and pixies?

With a whole host of cute fairy house images dotted throughout the resort, we invite you and your young ones to experience the most fun treasure hunt this side of Pixieland!

Collect your activity booklet from Activity Barn for £2.50.









## **Activities**

for you

#### **GO ACTIVE sessions**

We've a whole host of exciting activities to try during your stay. Our professionally trained activity leaders have a wealth of experience and are on-hand to guide and assist you, whether you're a budding beginner or a keen amateur!

#### Why not try?

- · Body Zorbs
- · Indoor segways
- · Pottery Painting
- · Target archery
- · Crazy golf
- · Disc golf
- Bug hunt

Plus, lots more!

#### To Book...

Scan the QR code to find out more.





#### **Nature trails**

Venture out into the Scottish countryside and ramble along some beautiful walking routes. We've put together a collection that you can download and use when holidaying with us.



#### Scan here...

to download our nature trails.

#### **Dundee**

Discover the vibrant city centre full of must-see attractions including the V&A design museum and Science Centre.

#### Glamis Castle (above)

Visit a piece of royal history at this legendary setting for Shakespeare's Macbeth.

#### The 'Fair City' of Perth

Take a trip to Scotland's ancient capital. Bustling, compact and beautifully situated on the banks of the River Tay Perth is a sparkling cosmopolitan gem .

### Camperdown Wildlife Centre

A fun family day out with lots of amazing animals right on Piperdam's doorstep!



#### **Useful Contacts**

#### General

Piperdam Reception01382 585000Out of Hours Night Porter07399 662229Dundee Tourist Information01382 527527National Rail Enquiries08457 484 950

 Dundee Tourist Information
 01382 527527

 National Rail Enquiries
 08457 484 950

 Accident & Emergency
 01786 289070

 Dundee Police Station
 01786 289070

 (non-emergency)
 14 Liff Rd, Dundee DD2 3DQ

 Ninewells Hospital
 01382 660111

 James Arrott Dr, Dundee DD2 1SG

 NHS 24
 111

#### **GP Surgeries**

#### **Dentist**

#### **Petrol Stations**

#### **Pharmacies**

#### **Boots Pharmacy**

Dundee Overgate Shopping Centre DD1 1UQ

#### **Vets**

Blackness Veterinary Surgery 01382 225422, 63 Brown St. Dundee DD1 5AO

#### **Local Supermarkets**

Co-Op (approx 2 mins drive)
Main Street. Birkhill. Dundee DD2 5RG

**Asda** (approx. 5 mins drive)
61 Myrekirk Rd, West Gourdie Ind Est, DD2 4WB

**Tesco** (approx. 5 mins drive) Kingsway, Dundee DD3 8QB

# Feeling peckish?

#### Howie's Bar and Room with a View Restaurant



Join us for a lazy breakfast, leisurely lunch or delicious dinner on the banks of our scenic loch. We've a children's menu and vegetarian and vegan options. Dogs are welcome in the designated area of our bar.



Scan the code to view our menus & check opening times.



#### Piper Market

Our Guest Services convenience store is stocked with a large selection of essentials that you can access seven days a week. Mon-Sun: 9am-5pm



Please help us in our mission to protect the environment for future generations by following our refuse rules:



#### **Mixed recycling**

Please use the <u>clear bag</u> provided for your mixed recyclable items listed below:

- Clean cardboard and paper
- Clean plastic food packaging
- · Clean plastic drink bottles
- · Clean metal tins and cans



#### **General** waste

Please use the <u>black bag</u> provided for all your general waste items listed below:

- General refuse; inc. pet waste, polystyrene and nappies
- Food Light bulbs
- · Contaminated packaging



#### **Glass**

Please dispose of any glass items <u>loose</u> in the designated bins situated on park.



#### Countryside

When enjoying yourself in the surrounding countryside, please remember to remove all rubbish.

#### Lights

We would encourage you to turn off lights each time you leave the room.

#### We're on a journey...

Whilst we may not be perfect right now, we are on a journey, working towards a greener future. We are committed to addressing our contribution to protecting the planet, but we need your help.





If you'd like to know more about our business sustainability actions, please visit awayresorts.co.uk

## Doggy do's & don'ts

Our doggies are part of the family at Away Resorts, so a holiday without them just wouldn't be the same!

When bringing your pooch, we have three golden rules;

#### Keep your dog(s) on a lead at all times

We know it's hard to believe, but not everybody likes dogs so we must respect that.

#### If your dog poops, then pick it up

Poop bags are available from Guest Services so no need to worry if you run out.

#### Do not leave your dog unattended

Even the quietest dog may bark when left alone in a strange place!



Share your pics on social #waggingaway...

## #Follow us...

We love seeing you enjoying yourselves on your holiday at Piperdam so please share and tag us on Instagram using @AwayResortsHolidays. Don't forget to use #EscapeWithAway in your hashtags!\*

Follow us on Facebook **@piperdamresort** to keep up to date with the latest news, events and offers.











### Keeping safe.

#### Keep to the speed limit

The maximum speed limit around the park is 10 mph although we advise you go slower than this. Remember excited children don't always pay attention so please drive slowly.

#### Park roads are public roads

All roads on the park are subject to the Road Traffic Act. Don't fall into the trap of thinking they are private as they are not. All rules that apply on normal roads apply on our roads, including drink driving and seat belts.

#### Car parking

Take care when parking, do not block any access routes that may be used by emergency vehicles. Never use vacant lodges for parking as this can be dangerous. All vehicles are parked at the owners' risk.

#### **Decking**

Take care on decking, it may become slippery when wet and in icy and cold conditions.

#### **Play safely**

Always ensure your children know how to get back to your accommodation. Be sure to know exactly where they are and tell them where you will be. If you have lost your children, please go to Guest Services or contact a member of the security team.

#### No smoking

Smoking and vaping are prohibited in all accommodation and public areas.

#### Fire action

When you arrive at your accommodation, note the nearest Fire Point. In the event of a fire...

- Evacuate your accommodation and alert neighbours
- · If possible, turn off gas and electric supplies
- Raise alarm by contacting Guest Services or call 999
- Do not re-enter accommodation to retrieve belongings
- Tackle a small fire with extinguishers or hoses, if safe.

#### Gas leak

Report any gas leak. Don't hope others will.

- . Do not smoke or use a naked flame
- Do not operate electric switches or use mobiles
- Turn off the gas supply and open doors and windows to disperse the gas as you leave
- Contact Guest Services or Park Security immediately.

#### First aid

Should you require first aid please contact a member of staff. First Aiders are located in each department.

#### **Golf course**

We request that you do not walk across the golf courses.

#### Minimum noise policy

For the enjoyment of all guests, we operate a minimum noise policy. We do not permit excess noise after 10pm or anti-social behaviour and ask that you respect your neighbours and keep noise to an acceptable level.

#### Please note

Outdoor activities are weather dependent.
Unfortunately, we are unable to provide childcare facilities and children remain the responsibility of their parents or guardian at all times. Activities and times may be subject to change without prior notice. All information printed in this booklet is as up to date as we can make it at time of going to print, however is subject to change from time to time. We apologise in advance for any problems this could cause.



# Enjoying your stay with us?

Did you know we're part of a family?

Moffat Manor

Woodland Lakes

Woodland Lakes

Cleethorpes Pearl
Clumber Park
Kenwick Fark
Tattershall Lakes

Remain Bay

Merkea Biland

Barmouth Bay

Sandy Balls

Bude
Retallack Resort & Span
Swanage Bay Vlew

Swanage Bay Vlew

Swanage Bay Vlew

#### We have 27 locations for you to experience

St Ives Bay

From the Scottish countryside to the Cornish coast, each with their own personality - why not try one of our other resorts?

Whiteeliff Bay The Lakes Rookley

St Helens The Bay Colwell

# A real happy holiday is knowing you're coming back again...



### Book before you leave.

**Pop into Guest Services for more information** 

T&Cs: Book before you leave or within 30 days of arriving home. "Holiday must be changed or cancelled within seven days of arrival date. You can move dates more than once if required bu holiday must be taken in 2023 or 2024. If the cost of the holiday increases, you will be required to pay the difference. We reserve the right to remove this offer at any time. Offer can be used or a maximum of 4 units, any more and a group booking will need to be placed.